

BENEFICIARY NAME
ADDRESS
CITY, STATE ZIP

December 28, 2011

Your Primary Care Physician Is Participating in a New Care Coordination Program

Massachusetts General Hospital, Brigham and Women's Hospital, North Shore Medical Center, Newton Wellesley Hospital and Emerson Hospital have chosen to participate in a Medicare Accountable Care Organization (ACO). By participating in a Medicare ACO, *Massachusetts General Hospital, Brigham and Women's Hospital, North Shore Medical Center, Newton Wellesley Hospital and Emerson Hospital* and your primary care physician believe they will be able to give you better care and service.

We're Working to Improve Your Care

An ACO is a group of doctors, hospitals, and health care providers working together with Medicare to give you better service and care. The goal of an ACO is for your doctors to communicate closely with your other health care providers to deliver high-quality care and meet your individual needs and preferences. ACOs may be rewarded for providing you with better, more coordinated care.

You Can Still See Any Doctor or Hospital

Your Medicare benefits aren't changing, and this isn't a Medicare Advantage plan or an HMO plan. You still have the right to use any doctor or hospital who accepts Medicare, at any time. Your primary care physician may continue to recommend that you see particular doctors for your specific health needs, but it's always your choice about what doctors you use or hospitals you visit.

You Control Your Personal Information

To help us give you the right care, in the right place, at the right time, Medicare will start sharing information, with us about your care on February 10, 2012. This information will include things like visits to the doctor or hospital, medical conditions, and prescriptions you've had in the past and moving forward. Having this information is very important to your doctors and your other health care providers and hospitals in our ACO. This information will allow them to give you the best possible care, because they'll have the most up-to-date information about your health.

Your privacy is very important to us, and you control the use of your personal information. Just like Medicare, we put important safeguards in place to make sure all your medical information is safe and confidential.

لاستلام هذه المعلومات باللغة العربية، اتصل بالرقم 1-800.633.4227

要用中文收到此資訊，請致電 1-800-633-4227

如需要用中文獲得該資訊，請致電 1-800-633-4227

Para receber esta informação em português, ligue para 1-800-633-4227

Para recibir esta información en español, llame al 1-800-633-4227

You Can Opt-Out of Information-Sharing

If you choose, you can decline to have your personal information shared with us by doing one of these things:

- Call 1-800 MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.
- Sign the opt-out form in your primary care physician's office.
- Complete and return the opt-out form included with this letter.

If you choose to decline, we need to get your decision by January 29, 2012 so that Medicare does not begin sharing this information with us on February 10, 2012. However, you can always choose to stop this information-sharing in the future.

Medicare won't share any information with us about treatment you've gotten for alcohol or substance abuse without your permission. To give this permission, complete the "Consent for the Release of Confidential Alcohol or Drug Treatment Information" form and return it to us. To receive a copy of this form, please call 1-855-644-1544.

If you have questions or concerns, you can call us at 1-855-644-1544 or visit www.partners.org/For-Patients/ACO. You can also call 1-800-633-4227 (TTY users should call 1-877-486-2048) or visit www.medicare.gov.

Sincerely,



FOUNDED BY BRIGHAM AND WOMEN'S HOSPITAL
AND MASSACHUSETTS GENERAL HOSPITAL

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